info@imocha.com.my

We provide automation for your Business.



More than 15 years in helping businesses adopt digital technology to enhance productivity & growth.

We have developed solutions and consulted for many organizations from many industries and domains using latest technology trends to create positive outcomes and fixed many business challenges. The examples listed here are just a sample of how we can help your business move forward in the age of digitization.





Mobile Apps



eCommerce



Customer Support Solutions



Customer Relationship Management



Loyalty & Rewards



Digital Marketing



Financial Automation



Business Intelligence & Data Analytics



IT Infrastructure & Cloud Solution



Sales Digitisation Tool



Operational Digitisation



Video & Voice Tool



Document & Output Management



Portal Web & Apps



System Integration & Process Improvement

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"The challenges of the technology revolution and Industry 4.0 are real"

Contact us to see how we can guide your organisation to adapt to new technologies for great results!





Mobile Apps:

Create a multi-functional mobile app to increase brand appeal whilst serving customers and partners. QR codes, scanning solutions, Document scanning, order processing, servicing tools...we have done it all



eCommerce:

Establish a marketplace to address your customer's needs and serve them globally 24/7



Customer Support Solutions:

Talk to us today to see how we can help you create digital customer servicing and engagement tools using social media, HelpDesk and smart chatbots amongst the latest digital tools



CRM Customer Relationship Management:

Imagine your customer information accessible on your mobile phone. Update customer information and view latest interactions and servicing. Discover trends and customer behaviour. Run campaigns and track outcomes



Loyalty & Rewards:

Offer your customers a loyalty programme and keep them coming back. Manage points, vouchers, cash back and rewards whilst providing customers with engaging tools and promotional information



Digital Marketing:

We can help you create a digital marketing strategy based on your company's objectives to create branding, loyalty and awareness



Financial Automation:

Efficient financial solutions for payments and collections, reconciliation, cash management, integration and automation with financial services providers with customized processes and integration to an organization's internal systems. Call us today to see how we can help you unlock financial value in your processe



Business Intelligence & Data Analytics:

Visualize and improve performance in many of your key areas of operations and sales. Discover trends and opportunities and what needs to change to streamline your businesses



IT Infrastructure & Cloud Solutions:

We are established cloud platform enablers working with established providers like AWS, Ali Baba Cloud and other cloud solutions. Talk to us today and on how we can help you embark on a journey to technology infrastructure and servicing efficiency



Sales Digitization Tools:

Automate and monitor sales activities and provide your sales channels with the latest tools to service customers efficiently



Operational Digitization:

We can help your organization evaluate and automate repetitive processes and manually dependent activities by digitizing dependencies and creating automation bots to process outcomes faster and more efficiently. No matter what your business is, digital technology today can help improve many operational processes



Video & Voice Tools:

Need a voice or video platform to engage and sell? Tell us your use case today



Document & Output Management:

Let us help you digitize your organization's document processes and delivery. Take your communication strategy with customers, partners and internal teams to the next level with digital communication and output management tools. Integrate electronic communications with operational decision events. Integrate your financial and ERP systems to the latest electronic communication management tools



Portals, Web & Apps:

Mobile first or will a portal do? Talk to us today. We can provide to you with advice and a plan on how to meet your needs. We have developed and provided digital solutions for many industries and use cases; from simple apps and websites to complex procurement portals, customer tools and even insurance & banking apps



Systems Integration & Process Improvement:

Need help making your systems talk to one another? Facing internal system limitations or require updating?