VYDHUB
MOBILITY || SECURITY || RELIABILITY
iMOCHA

#WORKFROMHOME   #COMMUNICATESAFELY

Virtually Connect Securely for Work & Customer Support

Allow your employees to work remotely and interact with customers
- Video face-to-face or audio engagement for internal meetings, customer sales and support
- Digital document signing with workflow
- eKYC (Know Your Customer)
- Easy customer interaction via browser access

1 Web + Mobile
Work smarter. Use any devices to connect anytime, anywhere, nothing to install.

2 Invite anyone
Connect to your client with hassle free setup minus the needless commute and traffic.

3 Engage
Meet virtually with high voice and video quality. Share and present your materials in real time.

4 Close the deal
Provides seamless submission of your sales contract with digital signing capability.

Designed for your business to thrive

VYDHUB enables your sales force to engage your customer & conduct business virtually via encrypted video and audio. The interactions are recorded as proof of transaction.
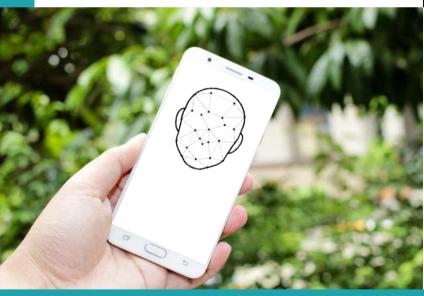Build enterprise resilience and preserve business continuity with us today!

FEATURES:
- Compatible with multiple platforms (Windows, IOS, Android, OSX)
- Stand alone implementation or integration ready via APIs to your existing system
- Interface customisable according to your corporate colours & branding
- Simple implementation & pay per use model
- Administration panel to retrieve recorded sessions & signed documentation
- Invite parties to meet by sending out email invites with password access

VIDEO CONFERENCING:

- Multi-session conferencing
- Customer access via browser link
- Password-protected access
- High quality video & audio with digital signing capability
- Encrypted video & voice interaction
- Recorded videos can be stored locally

E-DOCUMENT SIGNING:

- Customer access via browser link
- Signed digital documents can be sync to existing systems or folders
- Supports multiple signer & approver flows
- Future support using Digital Certificate Signing
- Configurable document & process workflow
- Customised signing requirements & text input
- Supports additional document upload
- Signed documents stored & accessed locally
- Digital signatures are 256-bit AES encrypted
- SSL endpoint security with ISO 27001 and GDPR compliant

E-KNOW YOUR CUSTOMER

- On board customers by verifying original identity documents, live face detection & verification
- OCR capture of identification document with landmark & hologram checking
- Compliance with local KYC standards
- Working with 7 banks in Malaysia under the regulatory sandbox environment
- Partnering with LexisNexis Bridger Insight XG (Global financial intelligence and compliance)

SUITABLE FOR FINANCIAL SERVICES INDUSTRY AS WELL AS GENERAL BUSINESS REQUIREMENTS

New Customer Application

Authorisations & Acknowledgements

Board Circulars & Resolutions

Online Electronic Forms

Online Customer Servicing

Approval for Internal Docs

Agreements & Contracts

Customer Verifications